

AI VOICE EDITION

That voice sounds right. Check anyway.

AI tools can now imitate a real person's voice, and school leaders' voices are all over board meeting and graduation videos. Scammers use cloned voices to rush a bookkeeper, clerk or principal into a payment or a password reset.



1

Hang up and call back

If a call asks for money, gift cards, a wire, a password reset or student data, end it politely and call the person back at the number in the staff directory. A real leader won't mind one bit.



2

Agree on a code word

Office teams can set a simple code word or question for urgent money or data requests made by phone. If the caller can't answer it, you're not talking to who you think.



3

Judge the ask, not the audio

Cloned voices can sound perfect. The tell is the request: urgent, secret, unusual, or 'I can't talk long'. If the ask breaks your normal process, the voice doesn't matter.



Spot the scam



Phone call (voicemail transcript)

External

Caller ID: Superintendent's Office <(470) 555-0128>

Phone call to the school bookkeeper

Caller ID shows the superintendent's office and the voice sounds exactly like Dr. Porter: 'Hi, it's me. The eighth-grade trip vendor says our deposit bounced. I need you to wire \$8,400 to their new account today. I'm boarding a flight, so I can't take calls. Skip the purchase order this once, I'll sign it Monday. And keep this between us until it's fixed.'

Spot the scam: how many red flags can you hear?

Red flags I found: ○ ○ ○ ○ ○

Look for: surprise, urgency, secrecy, an unusual payment method, a sender or link you can't confirm.

FUN FACT

In 2025 the FBI's IC3 received more than 22,000 complaints involving AI, with losses over \$893 million. Victims reported more than \$5 million lost to 'distress' scams that use cloned voices of loved ones.

Source: FBI IC3 2025 Internet Crime Report



Your 60-second move

Office teams: pick a code word for urgent phone requests at your next huddle. It takes one minute to agree on.



Who do I tell?

Name / ext. _____

Report channel _____

- ANSWER**
- Five flags: caller ID that can be faked, a wire to a new account, a boss who can't be reached, a skipped purchase order and secrecy. Safe move: say you'll call right back, hang up, and call the superintendent's office at the directory number. No payment moves without the normal approval.
 - Caller ID can be faked, so it proves nothing.
 - A wire to a brand-new account is how the money disappears.
 - A leader who can't be reached blocks your callback.
 - Skipping the purchase order skips your safety net.
 - Secrecy keeps the business office from catching it.



Scan for a 2-minute lesson on Pause, Verify, Report

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